

Emergency Measures against COVID-19 by Matsuyama City

As of June 1, 2020

※Contents may be modified, so please contact the phone number listed for confirmation.

Service type	Target person	Support menu	Contents	Inquiry
Benefit (In order to get)	All citizens	Special fixed-sum cash benefit	Sum: 100,000 yen/person ※This benefit goes to head of household. Beneficiary: Citizens listed in Matsuyama city basic resident register as of Apr. 27 Deadline for application: Aug. 18	Matsuyama City Call Center for ‘Special fixed-sum cash benefit’ 089-909-4866
Finance/loan (In order to borrow)	Those who suffer from life because of layoff and others	Emergency small funds	Sum: 100,000 yen (200,000 yen in case of exception) Deferred period: Less than 1 year Redemption period: Less than 2 years※Interest-free	Matsuyama City Council of Social Welfare 089-933-6070
Consultation/Grace (Payment difficulty)	Those who cannot afford to pay municipal tax	Grace of tax payment	Those who meet the requirements of law may be allowed to postpone tax only for a period of less than 1 year in principle by the application.	Matsuyama City Tax Payment Division 089-948-6268
	Those who cannot afford to pay national pension premium	Exemption or grace of payment for premium	For those who cannot temporarily afford to pay the national pension premiums due to a significant decrease in income, etc., the exemption of premiums or a grace of payment may be applied by the application.	Matsuyama City National Insurance and Pension Division 089-948-6356
	Those who cannot afford to pay	Remission or grace of payment for premium	For those who cannot temporarily afford to pay premium for national health insurance, nursing care	Matsuyama City National Insurance & Pension

	premium for national health insurance, nursing care insurance & late elderly insurance		insurance and late elderly insurance due to a significant decrease in income, etc., the exemption of insurance premiums or a grace of payment may be applied by the application.	Division 089-948-6365 Nursing-Care Insurance Division 089-948-6919 Senior Citizen's Welfare Division 089-948-6406
	Those who cannot afford to pay water and sewer rate	Consultation about water and sewer rate	For those who cannot temporarily afford to pay water rate and sewer rate due to a significant decrease in income, etc., consultation can be provided.	Veolia Jenets Co. Matsuyama branch office 089-915-0311
	Those who use well-water and cannot afford to pay sewer rate	Consultation about payment for sewer charge	For those who cannot temporarily afford to pay sewer rate due to a significant decrease in income, etc., consultation can be provided.	Matsuyama City Sewerage Service Division 089-948-6530
Consultation (Child raising)	Those who worry about child raising	General consultation for child raising	Citizens can consult some matters related to childcare for children aged 0 to 18, and some concerns about pregnancy and childbirth.	Matsuyama City Children's General Consultation Center Office 089-943-3200
Consultation (COVID-19)	Pseudopositive reaction patient	Coordination for medical examination	Target: Those who feel strongly languid, fevered and have difficulty breathing, or those who have some continuous slight symptom of fever and cough like a cold ※The elderly or those with underlying disease can take priority of consultation in mild symptom.	Consultation Center for Returnee and Close Contact person 089-909-3483
	General Inquiry	Around the clock Call Center	Target: Those who have various inquiries or consultation about COVID-19	General Telephone Consultation 089-909-3468

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